# ARTIFICIAL INTELLIGENT TECHNIQUE FOR ANALYSING DECISION BASED ON FAILURE DATA OF HOSTEL MAINTENANCE

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#### Abstracts

The AHP methods has been proposed because the decision theory has become a useful tool for maintenance decision making the analysis thereof, focuses not only on making a decision, its goal is also to provide insight in the decision process. AHP contributes to analyses the decision-making context, organizing the process, increasing coherence on the goals and the final decision, and cooperation between the decision makers, leading to a better mutual understanding. It decomposes decision-making into the following using the priorities obtained from the elements at one level to weigh the priorities of the elements in the level immediately below them. The AHP is selected for this research because it is a well-established multiple criteria decision-making approach, both in academia and industry. Its specific benefits are designed to integrate objective, subjective, qualitative and quantitative information. Moreover, AHP creates a thorough understanding of the problem by structuring the problem hierarchically, compares the criteria and alternatives pairwise, providing simplicity and ease of use and produces plausible and defensible results.

#### Keywords: Analytic Hierarchy Process (AHP) Technique and Maintenance Decision

#### **I.INTRODUCTION**

Decision analysis is a method aims to provide a decision-making technique in order to assist the user makes a decision once the data collection and analysis have been done (1). In maintenance, the decision analysis offered assistance, for example how to identify the most critical components and to select an appropriate prevention action. The Demonstrates a practical methodology for adding value to data collected through offering decision analysis, as well as facilitating the link between preventive maintenance and emergency maintenance in an adaptable and dynamic approach (2). The research also emphasised that finding and improving the worst HFM is not a new concept, as it is the core concept of total productive maintenance (TPM). This combination provides features of fixed rules and flexible strategies (3). The presented model. The analysis includes a major fault analysis, cause of fault analysis, consequence of fault analysis, prevention action analysis and extra analyses (4). A other process comprising snapshot, FMECA, Availability and Reliability to the Decision Analysis using AHP to find the most critical components (5).

### **II. AHP Process**

AHP is the method used for identifying the most important components according to the given historical failure data (absolute data) or a subjective data based on expert judgment (6). For this study, data collected from snapshot survey forms will be used. This method applies the concept of matrix which called pairwise comparison matrix. The first step is obtaining the objective/goal of the analysis, for this study, identifying the most important Hostel Facilities Maintenance (HFM) in terms of maintenance priority (7).

Figure 1. Shown the Conceptual Model of Decision Analysis Process in AHP and shows which criteria/sub criteria is most important





As shown in Figure 1 the criterion could also decompose the level of criteria by adding sub criteria. The weight of these criteria/sub criterions could be calculated and shows which criteria/sub criteria is most important. Finally, the ranked HFM based on various criteria from snapshot analysis will be set as an alternative to AHP method. Once all the process is followed properly and accepted by the system, then the rank will be displayed (8). The main process of the snapshot analysis is decomposed into several detail processes. The new detail of flow diagram is given in Figure 2.

# Figure 2. AHP Module Decomposition

The use of AHP in solving a multi criteria decision making (MCDM) problem required the knowledge of vector concept, matrix notation and matrix multiplication (9). The interfaces that related to decision analysis process are shown in Figure 3.



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# Figure 3. Analytic Hierarchy Process (AHP) Workflow

The weight for each alternative show which HFM is most important and could be ranked based on that It means that they have to calculate the AHP weight value for each of the criteria/ sub criteria to reach the alternative tab or to continue with the next process (10). The AHP provides a means of decomposing the problem into a hierarchy of sub problems which can more easily be comprehended and subjectively evaluated such as the Figure 3. The objective is to find the most critical component with sub-criteria snapshot of FMECA, availability and reliability model from component (Door, Lamp, Window and Toile) in HFM. The subjective evaluations are converted into numerical values and processed to rank each alternative on a numerical scale (11). The AHP produces weight values for each alternative based on the judged importance of one alternative over another with respect to a common criterion (12).



Figure 4.8 Interface of Criteria Rank

#### III RANKING

The subjective evaluations are converted into numerical values and processed to rank each alternative on a numerical scale. In this ranking there are 2 ranking, namely: -

- 1. Ranking element
- 2. Ranking component in HFM

In evaluating this ranking, AHP process used to look on the ranking of such data collected in the HFM.

**1. Ranking element** -Data are collected from experts or decision-makers corresponding to the hierarchic structure(12). The pairwise comparison of alternatives on a qualitative scale as described below. Experts can rate the comparison as equal, marginally strong, strong, very strong, and extremely strong(13). The opinion can be collected in a specially designed format as shown in Table 4.11.

# Table 4. Interface of Element Rank

### Pairwise Comparison

|              | Snap<br>shot | FM<br>EA | Avail<br>abilit<br>y | Reli<br>abil<br>ity |
|--------------|--------------|----------|----------------------|---------------------|
| Snapshot     | 1\1          | 1\2      | 1\7                  | 5\1                 |
| FMEA         | 2\1          | 1\1      | 5\1                  | 9\1                 |
| Availability | 7\1          | 1\5      | 1\1                  | 3\1                 |
| Reliability  | 1\5          | 1\9      | 1\3                  | 1\1                 |

The values in the normalized pairwise comparison matrix have been converted to decimal form. The result is usually represented as the (relative) priority vector.

Convert to Decimals

|                  | Snapsh<br>ot | FMEA   | Availa<br>bility | Reliabili<br>ty |
|------------------|--------------|--------|------------------|-----------------|
| Snapshot         | 1.0000       | 0.5000 | 0.1428           | 5.0000          |
| FMEA             | 2.0000       | 1.0000 | 5.0000           | 9.0000          |
| Availabil<br>ity | 7.0000       | 0.2000 | 1.0000           | 3.0000          |
| Reliabilit       | 0.2000       | 0.1111 | 0.3333           | 1.0000          |
| У                |              |        |                  |                 |

### Squaring the Matrix (<sup>2</sup>)

| 1.0000 | 0.5000 | 0.1428 | 5.0000 |
|--------|--------|--------|--------|
| 2.0000 | 1.0000 | 5.0000 | 9.0000 |
| 7.0000 | 0.2000 | 1.0000 | 3.0000 |
| 0.2000 | 0.1111 | 0.3333 | 1.0000 |

Step 1:- Sum the values in each column of the pairwise comparison matrix

Example :- (1.0000 \* 1.000) + (0.5000 \* 2.000) + (0.1428 \* 7.0000) + (5.0000 \* 0.2000) = 4.9970

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Result (1)

| 4.9970 | 1.5790 | 10.450 | 14.928 |
|--------|--------|--------|--------|
| 40.500 | 3.9999 | 13.285 | 43.000 |
| 15.000 | 7.2333 | 12.989 | 42.800 |
| 2.9530 | 6.3870 | 1.3070 | 3.9982 |

Step 2:-

# EIGEN VICTOR ( TO FOUR DECIMAL PLACES), First SUM THE ROW;

| 4.9970 +1.5790 + 10.450 + 14.928  | = 31.954  | = 0.1418 |
|-----------------------------------|-----------|----------|
| 40.500 +3.9990 + 13.285 + 43.000  | = 100.784 | = 0.4470 |
| 15.000 + 7.2330 + 12.9590 + 42080 | =78.022   | = 0.3461 |
| 2.9530 + 6.3870 + 1.3070 + 3.998  | = 14.645  | = 0.0650 |

SUM =225.405

Example: 31.954 Divided by 225.405 Equals 0.418

Table 1 shows a list of the results of HFM ranking.

| 3.9996  | 1.5790 | 13.285  | 14.928 | 31.954  | 0.1418 |
|---------|--------|---------|--------|---------|--------|
| 40.500  | 3.9990 | 13.285  | 43.000 | 100.784 | 0.4470 |
| 15.0000 | 7.2330 | 12.9590 | 42.800 | 78.022  | 0.3461 |
| 2.7200  | 6.3870 | 1.3070  | 3.998  | 14.645  | 0.0650 |
|         |        |         | Total  | 225.405 |        |

| Criteria     | Ranking  |
|--------------|----------|
| Snapshot     | = 0.1418 |
| FMECA        | =0.4470  |
| Availability | =0.3461  |
| Reliability  | = 0.0650 |

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In decision making problems, it may be important to know how well the consistency because they may not want the decision to be based on judgments that have such low consistency that appear to be random (14-15).

Table 1 shows a list of the results of HFM ranking. The value gives a previously calculated show that the highest weight component is FMECA with weight 0.4470, followed by Availability component with weight 0.3461 and other component lowest is Snapshot and Reliability with weight 0.1418 and 0.0650

# 2. The Ranking of the HFM Component (KUIM)

The ranking of the HFM component is aimed to view the most critical component in the HFM using AHP method (16).

Table 2 Interface of Component Rank (KUIM)

Equal 2. Moderate 5. Strong 7. Very strong 9. Extreme

Pairwise Comparison

|            | Door | Toil | Lam | Windo |
|------------|------|------|-----|-------|
|            |      | et   | р   | W     |
| Door       | 1\1  | 3\1  | 7\1 | 7\1   |
| Lam<br>p   | 1\3  | 1\1  | 9\1 | 3\1   |
| Toile<br>t | 1\7  | 1\9  | 1\1 | 5\1   |
| Wind<br>ow | 1\7  | 1\3  | 1\5 | 1\1   |

The values in the normalized pairwise comparison matrix have been converted to decimal form (17). The result is usually represented as the (relative) priority vector (18).

Convert to Decimals

|        | Door   | Toilet | Lamp   | Window |
|--------|--------|--------|--------|--------|
| Door   | 1.0000 | 3.0000 | 7.0000 | 7.0000 |
| Toilet | 0.3000 | 1.0000 | 9.0000 | 3.0000 |
| Lamp   | 0.1428 | 0.1100 | 1.0000 | 5.0000 |
| Window | 0.1428 | 0.3000 | 0.2000 | 1.0000 |

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The matrices A corresponding to the cases considered in the above example are shown below, together with their consistency evaluation based on the computation of the consistency index (18).

Squaring the Matrix (2)

| 1.0000 | 3.0000 | 7.0000 | 7.0000 |
|--------|--------|--------|--------|
| 0.3000 | 1.0000 | 9.0000 | 3.0000 |
| 0.1428 | 0.1100 | 1.0000 | 5.0000 |
| 0.1428 | 0.3000 | 0.2000 | 1.000  |

Example :- (1.0000 \* 1.000) + (3.0000 \* 0.3000) + (7.000 \* 0.145) + (7.0000 \* 0.1428) = 3.8971

Result (1)

| 3.8971 | 8.8700 | 49.400 | 26.500 |
|--------|--------|--------|--------|
| 2.3136 | 3.7900 | 237.00 | 53.100 |
| 1.0326 | 2.1484 | 8.9890 | 11.343 |
| 0.547  | 1.1600 | 6.0990 | 8.0890 |

EIGENVICTOR ( TO FOUR DECIMAL PLACES), First SUM THE ROW

$$3.8971+8.8700+49.400+26.500=88.667 0.4197$$
  
$$2.3136+3.7900+23.700+53.100=82.904 0.3920$$
  
$$1.326+2.1484+8.9890+11.343=23.803 0.1130$$
  
$$0.5470+1.1600+6.099+8.0890=15.895 0.0750$$

SUM =223.44

Example: 112.860 Divided by 223.44 Equals 0.4197

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#### Total

| 3.8971 | 8.8700 | 49.400 | 26.500 | 88.667 | 0.4197 |
|--------|--------|--------|--------|--------|--------|
| 2.3136 | 3.7900 | 23.700 | 53.100 | 820904 | 0.3920 |
| 1.0326 | 2.1484 | 8.9890 | 11.343 | 23.803 | 0.1130 |
| 0.5470 | 1.160  | 6.099  | 11.343 | 15.895 | 0.0750 |
|        |        |        | Total  | 223.44 |        |

#### In Table 5. show a list of the results of HFM ranking.

| Criteria | Ranking  |
|----------|----------|
| Door     | =0.4197  |
| Lamp     | =0.3920  |
| Toilet   | =0.1130  |
| Window   | = 0.0750 |

In decision making problems, it may be important to know how good the consistency is, because the decision is based on judgments that have such low consistency.

In 5. show a list of the results of HFM ranking. The value gives a previously calculated show that the highest weight component is Door with weight 0.4197, followed by Lamp component with weight 0.3920 and other component lowest is Toilet and window with weight 0.1130 and 0.0750.

### IV. CONCLUSION

The AHP technique is proposed to find the most critical components by utilising FMECA, availability and reliability models. A new analysis also offered to enrich the maintenance problem identification.

#### V. ACKNOWLEDGMENT

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